

## Information Technology

# BCGE – Incorrect information creates confusion about the integrity of the electronic mail systems of several banks

**Geneva, 21.03.2019 – A press article on the Internet mentioned the hacking of the professional e-mail addresses of the bank's employees. In actual fact, these electronic mail systems were not hacked. There is no damage to the bank or its clients.**

### A known phenomenon

A recent article reported that the e-mail addresses of several banks found in a file containing hacker attacks were used as usernames. This phenomenon is well known to companies from all sectors as well as to private individuals. These are usernames corresponding to the e-mail addresses of BCGE employees which allow access to external sites. It is these external sites that were hacked.

**The bank's electronic mail system was not affected.**

### Some isolated cases

The vast majority of the cases recorded correspond in fact to addresses that never existed or no longer exist. In a few cases, professional requirements fully justify this practice.

### The integrity of the systems is preserved

Cyber-security is one of the bank's key concerns. It is continuously upgraded to meet the highest standards in the industry.

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